



Third Floor, Government Administration Building  
George Town, Grand Cayman  
Cayman Islands, B.W.I

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## Economics and Statistics Office Customer Service Feedback/Complaints Form 1

### Personal Details

Title: <input type="checkbox"/> Mr. <input type="checkbox"/> Mrs. <input type="checkbox"/> Ms. <input type="checkbox"/> Dr.		Date:
Surname:		First Name:
Postal Address:		
Street Address:		
District of Residence:		
Contact Details: Home:	Work:	Cell:
Fax:	Email:	

### Nature of Feedback/Problem

Please indicate the nature of the feedback/complaint in the space below and provide the specific information requested. Additional paper may be used and appended to this form if the space below is not sufficient.
Date incident occurred:
Name/s of ESO staff complaining about, if any:
Name of service (surveys, data sets, reports) and/or project complaining about or being commended:

To the best of my knowledge, the information stated above is an accurate account of the complaint/feedback. In the case of a complaint, I understand that this will be treated confidentially. However, it may be necessary for the ESO to contact me in order to obtain more information on the complaint, and I will assist as necessary. I also understand that by making a complaint, a decision may not necessarily be reversed, nor can the ESO guarantee that a policy will be changed. I understand that my complaint will be addressed in writing by the Director of the ESO or his/her authorised representative within 15 working days from which the complaint was received.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please return to: Economics and Statistics Office, 3rd Floor, GOAB, George Town. Or email to <a href="mailto:Andrelene.royal@gov.ky">Andrelene.royal@gov.ky</a> Or mail to Economics and Statistics Office, c/o Government Administration Building, KYI-9000
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For ESO use only (to be filled up by staff receiving the complaint): Complaint Number: _____ Date received: _____
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